

## Mobile Encryption Provider Turns to Radware to Secure Customer's Privacy

### BUSINESS NEED

Based in Calgary, Alberta, Canada, Myntex is a leading provider of trusted encryption solutions for mobile devices, including BlackBerry and Android. It needed to ensure its customers' privacy and security across its suite of encrypted mobile communication devices.

### WHY RADWARE'S SOLUTION

Myntex selected Radware's Cloud Security Services because of its ability to prevent outages and minimize service-level degradation and due to Radware's excellent customer service response times and availability.

### SOLUTION

Operated by Radware's Emergency Response Team, Radware's Cloud Security Services provides enterprise-grade cloud protection services from multi-vector threats to prevent outages and minimize service-level degradation.

### BENEFITS

Since deploying Radware's Cloud Security Service, both the number of DDoS attacks and downtime has been dramatically reduced, including two massive attacks of 130 Gbps and 113 Gbps, all without inducing any service delays for Myntex's customers and without blocking legitimate user traffic.



Based in Calgary, Alberta, Canada, Myntex is a leading provider of trusted encryption solutions for mobile devices, including BlackBerry and Android. The company takes great care to ensure its customers' privacy and security across its suite of encrypted mobile communication devices.

### CHALLENGES

When hit with a series of massive multi-vector DDoS attacks, Myntex experienced severe service interruptions that negatively impacted its customers and the availability of their mobile devices. At the time, the company utilized standard security methods and protocols in conjunction with a DDoS solution from a provider that offered poor customer service and couldn't prevent downtime. Attack campaigns could last a month and involved Advanced Persistent Denial of Service (APDoS) attacks, which included multi-vector burst DDoS attacks at massive sizes ranging from 40Gbps to 130Gbps.

“Many APDoS and DDoS attacks have been thwarted and mitigated since the service was activated, including two massive attacks of 130 Gbps and 113 Gbps.”

- Geoff Green, President and CEO for Myntex

DDoS attacks were resulting in service disruptions for Myntex’s customers. They would take the blunt of the attack, resulting in service disruption and communication downtime with their mobile devices.

## THE SOLUTION

Driven by the need to find a DDoS security provider that could provide mitigation support 24/7 and 365 days a year, Myntex went to market and conducted an evaluation of various solution providers. Only Radware provided Myntex with the assurance of a timely response during an attack.

“Most of the companies wouldn’t return our phone calls or emails in a timely manner during the evaluation process,” Green says. “Radware demonstrated excellent customer service response times; they could always put you in touch with an expert to receive an answer. Given the magnitude of the attacks we faced, we selected Radware to mitigate the DDoS attack campaigns targeting us.”

Myntex selected Radware’s Cloud Security Services to help it take back control of the situation. Operated by Radware’s Emergency Response Team, Radware’s Cloud Security Services provides enterprise-grade cloud protection services from multi-vector threats to prevent outages and minimize service-level degradation. Radware’s Cloud Security Service could accurately detect and mitigate attacks on Myntex within minutes, without inducing any service delays and without blocking any legitimate user traffic. In addition, real-time reporting and monitoring kept Myntex apprised of the situation.

## BENEFITS

Since deploying Radware’s Cloud Security Service, both the number of DDoS attacks and downtime has been dramatically reduced. Numerous APDoS and DDoS attacks have been thwarted and mitigated since the service was activated, including two massive attacks of 130Gbps and 113Gbps.

In the future, the company will explore the feasibility of a hybrid deployment by implementing Radware’s DefensePro DDoS mitigation device on-premise within Myntex’s data center.

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