

Equipment Purchase



Basic Description

Purchase a good working unit in either new or refurbished condition.

Typical Service Level / Turnaround

Inventory on hand can ship same or next business day. Items not on hand can typically be shipped within a week, contingent on available supply.

Ordering / Fulfillment Options

Email/Phone requests M-F CST business hours.

Expedite

Inventory on hand ships same or next business day. Inventory not on hand can be expedited for the cost of additional (inbound) shipping charges.

Standard Warranty

1 year from ship date. Items failed during the warranty period will be replaced or repaired, subject to availability. If repair or replacement is not available, a credit for the full purchase price less transportation will be issued.

Guarantee / Risk Notes

Discontinued parts are subject to inventory availability. Configurable items like remotes may be reconfigured from harvested parts. Installation materials may not be readily available for discontinued parts so re-use is encouraged for replacements. Some items like cables and brackets may be fabricated, but may be more costly because of (low) volume requirements.

Support Life / Term

Best effort and subject to inventory availability.

Pricing Notes

Discontinued parts are priced based on availability, and can vary widely. Parts that are readily available can be priced starting at around 10% of the item's original purchase price, and items that are scarce can cost more than the item's original purchase price.